

## **Key Benefits**

- Improvement of Teamwork during change and improvement projects
- Create a positive improvement culture
- Learn how to organize effective improvement workshops
- Learning different coaching techniques
- Learning influencing techniques

# **Target Audience**

This course is for anyone who deals with the process of continuous improvement and change management.

The target group is therefore very broad ranging from directors and management to team leaders in operational execution.

### Introduction

The success of Lean change and improvement programmes depends entirely on how executives support and deal with it. Many organizations often focus on the implementation of Lean Tools and Techniques but often forget what competencies and skills are needed to roll out and implement Lean effectively and efficiently within the organization

By following this course you will learn how to successfully manage and coach your organization during change and improvement projects. Lean change management is important for executives and management in any type organizations to become a world class company.

Several important aspects are treated and trained in this course for Lean change management. This course is a perfect connection to Lean Management and Operational Excellence courses, but is also suitable for people who are looking to improve in change management.

## What makes this course unique?

Lean is often a matter of doing and that's why our training modules are designed in a way that theoretical knowledge is practiced immediately. This not only promotes the learning curve but also gives participants practical tools and techniques that they can apply immediately in their work environment.

# Course Objectives

- Introduction of Soft Skills needed to facilitate change management
- Provide Soft Skills Tools and Techniques that make a positive contribution to the development of a improvement culture
- The practice of Soft Skills Techniques in order to facilitate change and improvements smoothly
- Create enthusiasm for Change Management Soft Skills to apply within their own organizations to support and facilitate change.



#### Content

#### Topics Day 1

Part 1: Organizing effective teams during change and improvement projects

Part 2: Analysing and understanding teams

Part 3: Leading teams

Part 4: Driving Improvements and changes

#### **Topics Day 2**

Part 5: Cultivating a positive improvement culture

Part 6: Organizing Effective workshops and Discussions

Part 7: Influencing Techniques

Part 8: Coaching Techniques

### **About REOSS**

For more than 25 years, REOSS has been providing services and solutions to its clients to achieve operational excellence. As a consulting and training company we offer Lean, Six Sigma and Operational Excellence training and consulting and interim and change management.

We provide rapid transfer of knowhow to stimulate and enhance value creation for your business and customers. With our international team of experts, we help our clients worldwide with the implementation of tools and methods and the transformation of their company. Whether you are a family-owned business or an international corporation, we support your strategy whether you are looking for public training or tailor-made solutions for your specific needs.

We believe that knowledge is key for any company to remain competitive in the business environment. A learning company continuously transforms itself to become more and more interconnected, we therefore believe in the learning organization. Only when a work force feels like a community your employees are committed to give the best

Learning organizations develop as a result of the pressures they are facing and this enables them to remain competitive in the business environment. Our mission is to help companies to become successful and to continuously improve.

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